

Vision
Adopt AI responsibly to modernise public services and deliver better outcomes for all New Zealanders

Principles
Inclusive, sustainable development

- Innovation
- Efficiency
- Resilience
- Address inequalities and transition equitably

Human-centred values

- Privacy and data ethics
- Upholding democracy and the rule of law
- Human and labour rights
- Human oversight

Transparency and explainability

- Promote awareness and understanding of AI systems and interactions
- Explainable outcomes

Safety and security

- Safety by design
- Data protection
- Traceable data
- Robust risk management, including national security risks

Accountability

- Governance
- Regulatory frameworks
- Auditing with human oversight
- Capability growth

New Zealand policy context
Consider the legislative, regulatory and constitutional context

Current laws that apply to AI

Bill of Rights Act, Human Rights Act, Privacy Act, Public Records Act, Public Service Act, Copyright Act, Official Information Act and others

Treaty of Waitangi

Public Service commitments and Māori views of AI for ethics, bias and data

Potential barriers or enablers for AI adoption

Coordinated approach to assessing policies acting as a barrier to or enabler of AI adoption

Work programme
Support agencies to embrace AI responsibly

Governance

Ensure human accountability for inclusive implementation of data and AI use

Guardrails

Support safe and trustworthy use of AI and its underpinning data

Capability

Build internal and external AI capability and safety by design

Innovation

Develop pathways for safe AI innovation for government agencies

Social Licence

Understand how to build public trust and worker engagement in government use of AI

Global Voice

Build our global reputation as trusted partner and Public Service AI enabler



Outcome: The Public Service models best practice in AI use, enabling and contributing to the wider community and economy in alignment with New Zealand's position as a trusted global partner.

